

Frequently Asked Questions about Cooling Assistance

Q. *What is the purpose of Cooling Assistance?*

A. The purpose of the Cooling Assistance component is to assist households in acquiring or repairing cooling equipment or payment of electric bills to operate cooling equipment.

Q. *When are applications accepted for Cooling Assistance?*

A. Cooling Assistance applications are accepted from June 15 to August 15th

Q. *Where can I get an application?*

A. You can request your local department of social services mail you an application or, go to your local department of social services for an application or, print an application from this website .

Q. *Do I have to take the completed application to my local department of social services?*

A. The completed application can be faxed, mailed, or taken to the local department of social services.

Q. *Are there special requirements needed to be considered eligible for Cooling Assistance?*

A. Yes. Households applying for Cooling Assistance must have at least one of the following individuals in their household:

- An individual 60 or older
- A child under 6
- A disabled individual (verified by receipt of a disability payment such as SSI, Social Security Disability, Railroad Retirement, etc.)