

Frequently Asked Questions About Crisis Assistance

Q. *What is the purpose of Crisis Assistance?*

A. The purpose of the Crisis Assistance component is to assist households with energy related emergencies that cannot be met by Fuel Assistance or other resources.

Q. *Who may be eligible for Crisis Assistance?*

A. This component is designed to help households meet energy emergencies that cannot be met by other resources. An energy emergency is defined as a household who has no heat or is in imminent danger of being without heat.

Q. *When are applications accepted for Crisis Assistance?*

A. Crisis Assistance applications are accepted from November 1 to March 15th

Q. *Where can I get an application?*

A. You can request your local department of social services mail you an application or, go to your local department of social services for an application or, print an application from this website .

Q. *Do I have to take the completed application to my local department of social services?*

A. The completed application can be faxed, mailed, or taken to the local department of social services.